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To: Commissioner for Patents for Examiner Philip B. Tran Group Art Unit 2155	Facsimile No.: 703/746-7239
From: Amelia Nearing Legal Assistant to Stephen R. Tkacs	No. of Pages Including Cover Sheet: 16
Message: Transmitted herewith: <ul style="list-style-type: none">• Transmittal Document; and• Response to Office Action.	
Re: Application No.: 09/599,180 Attorney Docket No: AUS000213US1	
Date: Wednesday, August 20, 2003	
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FAX RECEIVED**AUG 21 2003****GROUP 2100
OFFICIAL****IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**In re application of: **Brewer et al.**Serial No.: **09/599,180**Filed: **June 22, 2000****For: Apparatus and a Method for
Diagnosing Problems on a Network
Computer****36736**PATENT TRADEMARK OFFICE
CUSTOMER NUMBER§
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§Group Art Unit: **2155**Examiner: **Tran, Philip B.**Attorney Docket No.: **AUS000213US1***Certificate of Transmission Under 37 C.F.R. § 1.8(a)*I hereby certify this correspondence is being transmitted via
facsimile to the Commissioner for Patents, P.O. Box 1450,
Alexandria, VA 22313-1450, facsimile number (703) 746-7239,
on August 20, 2003By: *Amelia C. Nearing*

Amelia C. Nearing

#5/A
LDT
8-22-03
entered**TRANSMITTAL DOCUMENT**Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

TRANSMITTED HERewith:

- Response to Office Action.

No fees are believed to be required. If, however, any fees are required, I authorize the Commissioner to charge these fees which may be required to IBM Corporation Deposit Account No. 50-0563. No extension of time is believed to be necessary. If, however, an extension of time is required, the extension is requested, and I authorize the Commissioner to charge any fees for this extension to IBM Corporation Deposit Account No. 50-0563.

Respectfully submitted,

Duke W. Yee
Duke W. Yee
Registration No. 34,285
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ATTORNEY FOR APPLICANTS

IN THE UNITED STATES PATENT AND TRADEMARK OFFICEIn re application: **Brewer et al.**Serial No.: **09/599,180**Filed: **June 22, 2000**For: **Apparatus and a Method for
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Alexandria, VA 22313-1450, facsimile number (703) 746-
7239, on August 20, 2003.

By: Amelia C. Nearing

Amelia C. Nearing

RESPONSE TO OFFICE ACTION

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

No fees are believed to be required. If, however, any fees are required, I authorize the Commissioner to charge these fees which may be required to IBM Corporation Deposit Account No. 50-0563. No extension of time is believed to be necessary. If, however, an extension of time is required, the extension is requested, and I authorize the Commissioner to charge any fees for this extension to IBM Corporation Deposit Account No. 50-0563.

In response to the Office Action dated May 21, 2003, please amend the above-identified application as follows: